

## Financial Policy

### MISSED APPOINTMENT POLICY

We want to thank you for choosing us as your eye care provider. To give you and all our patients the best possible care, we request that you review our policy regarding missed appointments. We understand that circumstances occasionally arise that do not allow you to keep your appointment but **failing to arrive to your allotted appointment time without sending a cancellation notice AT LEAST 24 HOURS IN ADVANCE will cause a missed appointment to go on your record.** All missed appointments result in a **fee of \$25.00** billed directly to your patient account. This charge is not covered by your insurance.

### REFRACTION FEE

The refraction process determines the prescription for your lenses and aids in the diagnosis and treatment of many eye diseases. Refraction does not include any screening or examination. Federal guidelines require that refraction must be billed separately for all patients. **MEDICARE DOES NOT COVER REFRACTION.** Since Medicare considers this a non-covered service, your supplemental insurance will deny payment as well. While some insurance plans may recognize and pay for refractions, most do not. Refraction is performed on almost all complete eye exams and payment will be expected at the time of service unless coverage and eligibility are verified. **The refraction fee is \$35.00.**

### CONTACT LENS FITTING FEES

A contact lens fitting determines if the contact lenses safely fit on your eyes and which lenses provide the best vision, comfort, and health for your eyes. The process includes the measurement of the eyes; the design and selection of lenses; and follow-up visits up to eight weeks. After wearing contacts for a period, your doctor will require a re-examination at least once a year to verify that your contact lens prescription is still appropriate and healthy for your eyes. Most of the time, medical insurances do not pay for these services though some vision plans do provide partial coverage for contact lens services. Check with your insurance carrier to verify what coverage you have for contact lens services. Our fitting fees for disposable contact lenses range from \$95.00 to \$250.00, depending on specific needs/complicity. Renewal and refitting fees for disposable contact lenses range from \$40.00 to \$175.00. Contact lens fitting fees are due at the time of service. No contact lenses will be dispensed prior to the payment of these fees.

I have read and understand the policies listed above.

\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
Patient / Parent or Guardian Signature

\_\_\_\_\_  
Date